

How to Call 911 -www.wikihow.com/Call-911

Take a few deep breaths to calm yourself.
Call 911. Do not hang up until instructed.
Remain calm.

You will be asked to give:

- the nature of the emergency,
- a detailed, yet concise description.

Your phone number.

Your location.

Listen to the dispatcher. Follow orders.

Do not hang up until instructed to.

Important Phone Numbers

Emergency

Police/Fire/Medical
9-1-1

Non Emergency

Police Non-Emergency
(507) 328-6800

Animal Control
(507) 328-6960

Building Safety
(507) 328-2600

Electric Outage (24 hour)
(507) 280-9191

Fire Prevention Bureau
(507) 328-28001

Forester
(507) 328-2515

Garbage Disposal (self-haul)
(507) 328-7070

Recycling Center
(507) 328-7020

Gopher State One Call
800-252-1166

Hazardous Waste Info
(507) 328-7077

Hazardous Waste Facility
(507) 328-7078

MN Energy Resources
800-889-9508

211: Free, confidential, multilingual information and referral service for many services including transportation, housing, and childcare. Available 24 hours. Cell phone users call 1-800-543-7709.



Park Department
(507) 328-2525

Planning and Zoning
(507) 328-7100

Public Works
(507) 328-2400

Rochester Crime
Prevention Unit
(507) 328-6890

Rochester Public
Utilities (RPU)
(507) 280-1500

Waste Disposal Info
(507) 328-7070

Other

Diversity Council
(507) 282-9951

Mediation & Conflict
Solutions
(507) 285-8400

Your elected officials want to hear from you.
Contact them and share your thoughts on
current events and government policy.*

Your Elected Officials

Mayor

Ardell Brede
(507) 328-2700

City Council Members

Randy Staver
507-288-9034
Council President

Ed Hruska
(507) 289-0111
1st Ward

Michael Wojcik
(507) 206-4544
2nd Ward

Bruce Snyder
(507) 252-8712
3rd Ward

Mark Bilderback
(507) 282-7178
4th Ward

Mark Hickey
507-269-6371
5th Ward

Sandra Means
(507) 288-7996
6th Ward

State Senators

Dave Senjem
(507) 282-7648
District 29

Carla Nelson
(651) 296-4848
District 30

County Commissioners

Stephanie Podulke
(507) 282-2752
District 1

Ken Brown
(507) 288-7134
District 2

Paul Wilson
(507) 288-5204 (h)
(507) 282-2771 (w)
District 3

Matt Flynn
(507) 533-8758
District 4

Jim Bier
(507) 282-9162
District 5

Sheila Kiscaden
(507) 287-6845
District 6

Lou Ohly
(507) 259-8217
District 7

State Representatives

Kim Norton
(507) 280-7683
District 25B

Tina Liebling
(507) 289-4664
District 26A

Mike Benson
(651) 296-4378
(888) 858-4753
District 26B

Duane Quam
(507) 775-6043
District 25A

*Elected officials current as of 06.25.2014

Make a Difference in Your Neighborhood



Rochester's Neighborhood Resource Center
RNeighbors

Providing tools to grow GREAT neighborhoods

1421 3rd Avenue SE • Rochester, MN

www.RNeighbors.org



Here's a list of simple steps that can help you make a difference in your neighborhood today.

1. Report crime promptly.

Neighbors sometimes don't report criminal activity because they don't want to bother the police, they assume police are too short-staffed to respond, or they believe that there isn't much an officer can do about a given problem. Whether the issue is graffiti, petty vandalism, or something much more serious, police cannot act without hearing about the problem. Also, don't assume someone else has called. Make the call.

2. Report nuisances and other non-criminal problems promptly.

Examples: Junked cars on front lawns, abandoned autos in the streets, old mattresses in a backyard, garbage dumped in a vacant lot. When you're thinking, "someone ought to do something," do something. For vehicles parked on front lawns, contact Rochester Planning & Zoning Department at (507) 328-7100. Abandoned vehicles on the street should be referred to the Rochester Police department-non-emergency number at (507) 328-6800. Building Safety at (507) 328-2600 is responsible for abandoned vehicles on rental and owner occupied properties; abandoned vehicles on commercial property should be referred to Planning & Zoning Department at (507) 328-2600. Call your neighbors and ask them to call and report as well. Keep calling until the issue is resolved.

3. Take away the opportunity for crime.

Think about your home, your car, and even your lifestyle and ask what you could change to take away the opportunity for crime. Lock your car, and never leave valuables where they can be seen. Trim bushes or trees on your property that offer too-convenient hiding places. Also trim where trees and bushes block a clear view of your front door from the street or make it difficult to see out of windows in your home.

4. Meet the youth who live on your block and greet them by name.

Take the time to meet the kids and young adults who live on your block. Greet them by name. This is a simple step, yet it can make a profound difference in a neighborhood. You can help create a safe and supportive community.

5. Make a list of the names and phone numbers of every neighbor on your block.

Not just two neighbors - set a goal of at least 10 and preferably more. Unless you know neighbors' names and numbers, you can't call them about a concern or let them know about a neighborhood problem. Learn the names and phone numbers of your neighbors this weekend.

6. Make a list of landlords in your area.

As owners of property in the community, landlords are responsible to the neighborhood and most are concerned about the health of the community in which their properties stand. You can find out the name and address of who owns any property, including the rental house next door, by contacting Property Records and Licensing at (507) 328-7670.

7. Turn your porch light on.

Do this every night at dusk and keep it on till dawn. Crime tends to decline in neighborhoods that are well lit. It also makes the street feel more "welcome" to residents who are out for a walk. It communicates a higher level of caring for the neighborhood by residents.

8. Walk around the block.

It sounds simple enough, but neighbors benefit over time when responsible citizens walk around their neighborhoods. At minimum, walk around the block, once every day. Take the time to chat with neighbors, including youth, when given the chance.

9. Drive slowly on neighborhood streets.

Stop signs, traffic lights, and speed bumps are not the only things that can slow down traffic in your neighborhood. Drivers looking for a short cut won't find it as desirable to cut through a neighborhood if the traffic moves at a slower pace. Take a simple step to organize with your neighbors and perhaps reduce traffic volume at the same time. It is legal to drive a few miles per hour below the speed limit in your neighborhood.

10. Pick up the litter near your home, even if you didn't put it there.

People are less likely to litter where they don't see litter already. You can help stop the growth of trash in your neighborhood by taking away the existing litter that attracts it. Be sure to participate in the annual city-wide litter pick up, A Litter Bit Better. Call 328-2431 for more information.

11. Stay where you are.

Stable neighborhoods are built on the commitment of long term residents who would rather live in a healthy community than move to a bigger house. Communities reach stability when conscientious citizens allow their roots to grow deep. Please, stay and help.

12. Help your neighborhood association, crime watch, or similar groups.

If you are willing, decide what your strengths are and what contribution you would like to make - then take the lead and do it. If leadership isn't your desire, at least make sure someone in your household attends local neighborhood association meetings. You'll be kept better informed of the issues facing the neighborhood, how you can help and, perhaps more importantly, you'll have the chance to shape, guide, and participate in the future of your neighborhood.

And don't stop at 12 steps!

Do whatever else you can to make your neighborhood a safe and enjoyable place to live, work, go to school, and raise a family. Living in a good neighborhood isn't a right; it's a responsibility.

"The neighborhood is the fundamental organizing principle of human society..."

"Issues that seem overwhelming such as climate change, sprawl or economic injustice can be effectively tackled close to home."

-Jay Walljasper, *The Great Neighborhood Book*



RNeighbors, the Rochester Neighborhood Resource Center, works in Rochester to organize resources, and encourage neighbors of all ages to interact with one another to build relationships that foster a diverse, welcoming community.

Neighborhood Associations

A Neighborhood Association is a group of community members who organize in order to enhance the quality of life in their neighborhood. RNeighbors empowers, organizes, and provides tools for the development and support of these citizen units.

Check www.RNeighbors.org for resources including a map of current associations and contacts, as well as a toolkit to help get you started.

